

## Letter of Understanding

Between:

Porter Airlines Inc. (the "Company")

- and -

Unifor and its Local 2002 (the "Union")

### RE: Central Baggage Work

**WHEREAS** the Company and the Union have pre-existing collective agreement provisions that cover central baggage work;

**WHEREAS** the current Collective Agreement between the parties contains a Letter of Understanding that purports to clarify the central baggage work at YTZ, specifically with regards to Article 2.03 (b);

**AND WHEREAS** the parties wish to modify and replace the existing Letter of Understanding with the following agreement concerning Toronto central baggage work;

**NOW THEREFORE** the Parties agree to the following:

- I. In the event a delayed baggage file or on-hand file cannot be resolved locally by any destination station within the Porter network in accordance with the timelines and operational procedures, it will be escalated to Toronto Central Baggage (YTZ).
- II. The Company's Customer Relations Team will process Damaged Bag Claims.
- III. All current Central Baggage work performed at Billy Bishop Airport, excluding Damaged Bag Claims for aircraft other than DH-8 (Q400), will continue to be performed by Toronto Central Baggage (YTZ), subject to changes resulting from technological change, as described in Article 30 "Technological Change and Training".

All other provisions of the Collective Agreement will continue to apply, except as expressly modified by this Letter of Understanding.

Signed this 27 day of May, 2024 at Toronto.



E. Manouchehri  
Vice President, Airport Operations

For the Company – Porter Airlines Inc.



For the Union – Unifor, Local 2002