

CSSA's and Customer Relations Representatives

Your Current hourly wage	Feb 28 2020	On your next service anniversary date	Feb 28 2021	On your next service anniversary date	Feb 28 2022	On your next service anniversary date	Feb 28 2023	On your next service anniversary date	Feb 28 2024	On your next service anniversary date	Feb 28 2025	On your next service anniversary date
\$14.00	\$16.00	\$16.50	\$18.16	\$19.43	\$20.01	\$21.31	\$22.06	\$23.41	\$24.23	\$25.63	\$26.52	\$27.97
\$14.50	\$16.00	\$16.50	\$18.16	\$19.43	\$20.01	\$21.31	\$22.06	\$23.41	\$24.23	\$25.63	\$26.52	\$27.97
\$15.00	\$16.00	\$16.50	\$18.16	\$19.43	\$20.01	\$21.31	\$22.06	\$23.41	\$24.23	\$25.63	\$26.52	\$27.97
\$15.50	\$16.50	\$17.00	\$19.43	\$20.69	\$21.31	\$22.62	\$23.41	\$24.76	\$25.63	\$27.07	\$27.97	\$31.17
\$16.00	\$17.00	\$17.50	\$20.69	\$21.96	\$22.62	\$23.92	\$24.76	\$26.11	\$27.07	\$29.67	\$31.17	
\$17.50	\$18.00	\$19.00	\$23.23	\$24.49	\$25.23	\$27.70	\$28.67	→	\$29.67	→	\$31.17	
\$19.00	\$20.10	\$21.60	\$26.89	→	\$27.70	→	\$28.67	→	\$29.67	→	\$31.17	
\$20.50	\$21.60	\$23.10	\$26.89	→	\$27.70	→	\$28.67	→	\$29.67	→	\$31.17	
\$22.00	\$23.10	\$24.60	\$26.89	→								
\$23.50	\$24.60	→	\$26.89	→								

In order to understand how the new scale would apply to you, find your wage in the "current" column on the left and follow the color coding and/or arrow horizontally to view your progression through the scale.

A Scale	Feb 28 2020	Feb 28 2021	Feb 28 2022	Feb 28 2023	Feb 28 2024	Feb 28 2025
Current	3.00%	2.00%	2.00%	2.00%	2.00%	LS \$6000
\$27.96	\$28.80	\$29.37	\$29.96	\$30.56	\$31.17	\$31.17

Processing Specialist (formerly Administrative Clerks in Customer Relations)

Your Current hourly wage	Feb 28 2020	On your next service anniversary date	Feb 28 2021	On your next service anniversary date	Feb 28 2022	On your next service anniversary date	Feb 28 2023	On your next service anniversary date	Feb 28 2024	On your next service anniversary date	Feb 28 2025
\$15.50	\$17.00	\$18.00	\$18.54	\$19.57	\$20.16	\$21.22	\$21.85	\$22.95	\$23.64	→	\$25.08
\$15.75	\$17.00	\$18.00	\$18.54	\$19.57	\$20.16	\$21.22	\$21.85	\$22.95	\$23.64	→	\$25.08
\$16.50	\$18.00	\$19.00	\$19.57	\$20.60	\$21.22	\$22.28	\$22.95	→	\$23.64	→	\$25.08
\$17.50	\$19.00	\$20.00	\$20.60	\$21.63	\$22.28	→	\$22.95	→	\$23.64	→	\$25.08
\$18.75	\$20.00	\$21.00	\$21.63	→	\$22.28	→	\$22.95	→	\$23.64	→	\$25.08

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