

JOANNE GOULET, YOUR CURRENT WESTERN BARGAINING REPRESENTATIVE.

As your current Western Bargaining Representative, I want to thank you for giving me the opportunity to represent the region for the past 5 1/2 years. I went into this position with eyes wide open, mind wide open and a sponge soaking up everything that came my way.

In order to represent you better, I took several courses that are extremely beneficial in my role. I participated in the following courses:

- Grievance Handling and Workplace Leadership-PEL (Paid Education Leave. Unifor Education Center, Port Elgin Ontario)
- Labour Arbitration Level 1- Canadian Labour Congress
- Bargaining - PEL
- Labour Relations and the Negotiation Cycle (bargaining simulation) - FMCS (Federal Mediation Conciliation Services)
- Interest Base Bargaining - FMCS

There are several other courses offered at PEL that I intend on taking in the future.

I've been the facilitator assisting several of our members to get back into the workplace by working on numerous Memorandum of Agreements and Memorandum of Settlements. I have also settled numerous grievances all for the benefit of the membership. I've developed very good working relationships with all levels of Labour Relations and Corporate Resource Planning that has been beneficial for our membership. With my vast knowledge of scheduling, many of you know that I've assisted to help build better schedules for you.

I was one of the key committee members in getting the Unifor group C1 passes in order to even the playing field for our members travelling on passes.

I continue to serve on several committee's including the following: Premium agents, PBS (preferential bidding system), Pension, New uniform, and Lead Agents (LOU22), ADL committee (airport digital learning), LGBTQ committee.

For those of you that don't know me, I started in 1984 with Nordair in YYZAP. I worked in YHDAP, YQTAP and finally transferred to YYCAP in 1987 where I was a Lead Customer Service and Sales agent prior to being elected in 2013 as your Western Bargaining Representative. I've worked in several functions from cargo, ticketing, reservations, baggage services, weight and balance of the aircraft, shift co-ordinator, resource planning to Lead Customer Service and Sales agent. I've worked on several shift scheduling and cycling committees.

Union position: Western Bargaining Representative for 2 terms. I've bargained one collective agreement for the Air Canada Unifor members. I was also part of the most recent early Bargaining that we started in 2018/2019 that we unfortunately were not able to achieve a deal to bring back to the membership.

Please contact me at joanne@unifor2002.org if you have any questions.